

| County | NCS Operator(s) | COVID-19 Status & Shelter Need | Access Point(s) for NCS Site(s) |
|--------------|--|---|--|
| Alamance | Cardinal Innovations Healthcare | High Risk/Need Social Distancing | roxanna.johnson@cardinalinnovations.org, 704-662-2363 |
| Alexander | App Health | COVID+Need Isolation | Andrew Blethen, 828.264.4995 Ext 3102 |
| Alleghany | Anson Health Department | Exposed/Need Quarantine | Evonne Burr, 704-994-3328 |
| Anson | Anson Health Department | COVID+Need Isolation Exposed/Need Quarantine | Evonne Burr, 704-994-3328 |
| Ashe | | | |
| Avery | | | |
| Beaufort | Trillium | All | Call 910-612-2188 |
| Bertie | Trillium | All | Call 910-612-2188 |
| Bladen | | | |
| Brunswick | Trillium | All | Call 910-612-2188 |
| Buncombe | (1) Buncombe County Health & Human Services (2) City of Asheville (3) Helpmate, Inc. | (1) All (2) High Risk/Need Social Distancing (3) High Risk/Need Social Distancing | (1) 828-250-5109 (2) Homeward Bound of Western North Carolina, (828) 777-5165, nicole@homewardboundwnc.org (3) Survivors of domestic violence call Helpmate's hotline to determine shelter eligibility. 828-254-0516 |
| Burke | County of Burke | COVID+Need Isolation Exposed/Need Quarantine | Burke County DSS 828-764-9600 |
| Cabarrus | (1) Cabarrus County (2) Cardinal Innovations Healthcare | (1) All (2) High Risk/Need Social Distancing | (1) Individuals are deemed eligible by the Cabarrus Health Alliance. Residents may call (704) 920-1213 for more information. (2) roxanna.johnson@cardinalinnovations.org, 704-662-2363 |
| Caldwell | Trillium | All | Call 910-612-2188 |
| Camden | Trillium | All | Call 910-612-2188 |
| Carteret | Trillium | All | Call 910-612-2188 |
| Caswell | Cardinal Innovations Healthcare | High Risk/Need Social Distancing | roxanna.johnson@cardinalinnovations.org, 704-662-2363 |
| Catawba | Cardinal Innovations Healthcare | High Risk/Need Social Distancing | roxanna.johnson@cardinalinnovations.org, 704-662-2363 |
| Chatham | Cardinal Innovations Healthcare | High Risk/Need Social Distancing | roxanna.johnson@cardinalinnovations.org, 704-662-2363 |
| Cherokee | Cherokee County | COVID+Need Isolation | 828-837-7352 robin.caldwell@cherokeecounty-nc.gov |
| Chowan | Trillium | All | Call 910-612-2188 |
| Clay | | | |
| Cleveland | | | |
| Columbus | Trillium | All | Call 910-612-2188 |
| Craven | Trillium | All | Call 910-612-2188 |
| Cumberland | Cumberland County/ Alliance Health | All | Interview process per Local Health Department and Alliance Healthorg Contact Hendrix Valenzuela (EM Coordinator) at hvalenzuela@co.cumberland.nc.us or Garry Crumpler at gcrumpler@co.cumberland.nc.us |
| Currituck | Trillium | All | Call 910-612-2188 |
| Dare | (1) Dare County Public Health (2) Trillium | All | (1) Dare County Public Health, 252-475-5008 (2) Trillium, 910-612-2188 |
| Davidson | Cardinal Innovations Healthcare | High Risk/Need Social Distancing | roxanna.johnson@cardinalinnovations.org, 704-662-2363 |
| Davie | Cardinal Innovations Healthcare | High Risk/Need Social Distancing | roxanna.johnson@cardinalinnovations.org, 704-662-2363 |
| Duplin | Urban Ministries of Durham | High Risk/Need Social Distancing | 984-287-8313 |
| Durham | | | |
| Edgecombe | | | |
| Forsyth | (1) City of Winston-Salem (2) Cardinal Innovations Healthcare | (1) High Risk/Need Social Distancing (2) High Risk/Need Social Distancing | (1) People connect with the Community Intake Center (CIC) by either checking into a regular shelter which will connect people to the CIC and/or they can call the CIC at 336-721-9327. (2) roxanna.johnson@cardinalinnovations.org, 704-662-2363 |
| Franklin | Cardinal Innovations Healthcare | High Risk/Need Social Distancing | roxanna.johnson@cardinalinnovations.org, 704-662-2363 |
| Gaston | | | |
| Gates | Trillium | All | Call 910-612-2188 |
| Graham | | | |
| Granville | Cardinal Innovations Healthcare | High Risk/Need Social Distancing | roxanna.johnson@cardinalinnovations.org, 704-662-2363 |
| Greene | | | |
| Guilford | Guilford County Department of Public Health | All | 336-641-6704 |
| Halifax | Cardinal Innovations Healthcare | High Risk/Need Social Distancing | roxanna.johnson@cardinalinnovations.org, 704-662-2363 |
| Harnett | | | |
| Haywood | Haywood County | COVID+Need Isolation Exposed/Need Quarantine | Cody Parton, cody.parton@haywoodcountync.gov, 828-550-4674 |
| Henderson | Henderson County | COVID+Need Isolation Exposed/Need Quarantine | Clients must receive a medical evaluation and referral from one of three sources: health department, local hospitals (2) or community health services (2). For more information contact Blue Ridge Community Health Services - 828-698-6398 |
| Hertford | Trillium | All | Call 910-612-2188 |
| Hoke | | | |
| Hyde | Trillium | All | Call 910-612-2188 |
| Iredell | (1) Iredell County Health (2) Iredell County Emergency Management | (1) COVID+Need Isolation Exposed/Need Quarantine (2) All | (1) Iredell County Health Department, (704) 878-5300 (2) Kent Greene, 704-495-2758 |
| Jackson | Jackson County | All | Robert Cochran 828-278-7433 robert@hereinjacksoncounty.org |
| Johnston | Trillium | All | Call 910-612-2188 |
| Jones | | | |
| Lee | Lee County Department of Social Services | COVID+Need Isolation Exposed/Need Quarantine | (919) 718-4640 |
| Lenoir | Partnership between Health Department, Emergency Services and local motel (according to survey) | COVID+Need Isolation Exposed/Need Quarantine | Samuel Komegay, skomegay@co.lenoir.nc.us, (252) 559-6151 Pam Brown, pbrown@co.lenoir.nc.us |
| Lincoln | | | |
| Macon | Macon County | Exposed/Need Quarantine High Risk/Need Social Distancing | 828-349-2067 |
| Madison | | | |
| Martin | Trillium | All | Call 910-612-2188 |
| McDowell | | | |
| Mecklenburg | (1) Mecklenberg/Root Above (2) Mecklenberg (3) Mecklenberg (4) Cardinal Innovations Healthcare | (1) High Risk/Need Social Distancing (2) COVID+Need Isolation Exposed/Need Quarantine (3) High Risk/Need Social Distancing (4) High Risk/Need Social Distancing | (1) 704-334-3187 x 101 (2) Individuals call one of the following healthcare systems' COVID-19 hotline for testing and screening: Novant Health COVID-19 Hotline at 877-499-1897 or Altium Health COVID-19 Hotline at 866-462-3821. (3) Individuals call 211 and are screened through Coordinated Entry. The homeless shelters determine whether it is more appropriate to place an individual at an existing shelter or at one of the social distancing hotels. Individuals fleeing domestic violence call the Greater Charlotte Hope Line at 980-771-4673 to be connected to Safe Alliance, a nonprofit that includes the domestic violence shelter. The shelter directs the individual either to existing shelter or to a social distancing hotel based on need and capacity. (4) roxanna.johnson@cardinalinnovations.org, 704-662-2363 |
| Mitchell | | | |
| Montgomery | | | |
| Moore | Department of Social Services | All | Moore County Emergency Operations Center, (910) 947-6317 |
| Nash | Trillium | All | Call 910-612-2188 |
| New Hanover | (1) Domestic Violence Shelter and Service, Inc. (2) Trillium | (1) High Risk/Need Social Distancing (2) All | (1) 910-343-0703 (2) Call 910-612-2188 |
| Northampton | Trillium | All | Call 910-612-2188 |
| Onslow | Trillium | All | Call 910-612-2188 |
| Orange | (1) Orange County - DSS & Compass Center (2) Orange County - DSS (3) Orange County - Interfaith Council, OC Housing Department (4) Orange County (5) Cardinal Innovations Healthcare | (1) High Risk/Need Social Distancing (2) COVID+Need Isolation (3) High Risk/Need Social Distancing (4) COVID+Need Isolation Exposed/Need Quarantine (5) High Risk/Need Social Distancing | (1) Any person in need of housing due to domestic violence. Contact housinghelp@orangecountync.gov or the Compass Crisis Line at 919-629-7122 (2) Any member of the public who is in need of sheltering or quarantine and does not meet requirements for any of the other shelter locations within Orange County or is in need of quarantine from the IFC Non-Congregate location. Contact the Housing Help Line at 919-245-2655 Monday - Friday Noon-4pm and Midnight-6am. Email housinghelp@orangecountync.gov (3) Contact the Housing Help Line at 919-245-2655 Monday - Friday Noon-4pm and Midnight-6am. Email housinghelp@orangecountync.gov (4) Contact the OC EOC to make a formal request for any essential employee in need of sheltering. Contact EOC Manager Kirby Saunders 919-245-6135 or Sarah Pickett 919-245-6138 (5) roxanna.johnson@cardinalinnovations.org, 704-662-2363 |
| Pamlico | Trillium | All | Call 910-612-2188 |
| Pasquotank | Trillium | All | Call 910-612-2188 |
| Pender | Trillium | All | Call 910-612-2188 |
| Perquimans | Perquimans County | COVID+Need Isolation | 252-426-5646 Emergency Services Building |
| Person | Cardinal Innovations Healthcare | High Risk/Need Social Distancing | roxanna.johnson@cardinalinnovations.org, 704-662-2363 |
| Pitt | (1) County of Pitt (2) Trillium | (1) All (2) All | (1) Refer to Lynn James- 252-902-3254, lynne.james@pittcountync.gov (2) Call 910-612-2188 |
| Polk | | | |
| Randolph | | | |
| Richmond | | | |
| Robeson | Robeson County / Southeastern Family Violence Center | All | Emily Locklear, 910-739-8622, sfvc@ncrbiz.com |
| Rockingham | Cardinal Innovations Healthcare | High Risk/Need Social Distancing | roxanna.johnson@cardinalinnovations.org, 704-662-2363 |
| Rowan | (1) Rowan County (2) Cardinal Innovations Healthcare | (1) COVID+Need Isolation Exposed/Need Quarantine (2) High Risk/Need Social Distancing | (1) 704-245-6521 (2) roxanna.johnson@cardinalinnovations.org, 704-662-2363 |
| Rutherford | Rutherford County/United Way of Rutherford County | All | Rutherford County Medical Screening line: 828-289-1185; individuals can also access through coordinated entry and social service agencies. |
| Sampson | | | |
| Scotland | Robeson County / Southeastern Family Violence Center | All | Emily Locklear, 910-739-8622, sfvc@ncrbiz.com |
| Stanly | Cardinal Innovations Healthcare | High Risk/Need Social Distancing | roxanna.johnson@cardinalinnovations.org, 704-662-2363 |
| Stokes | Cardinal Innovations Healthcare | High Risk/Need Social Distancing | roxanna.johnson@cardinalinnovations.org, 704-662-2363 |
| Surry | Emergency Management of Surry County | COVID+Need Isolation Exposed/Need Quarantine | Surry County Emergency Management: 336-374-3000 |
| Swain | | | |
| Transylvania | | | |
| Tyrrell | Trillium | All | Call 910-612-2188 |
| Union | (1) Union County Community Shelter (2) Cardinal Innovations Healthcare | (1) Exposed/Need Quarantine High Risk/Need Social Distancing (2) High Risk/Need Social Distancing | (1) Union County Community Shelter 704-289-5300 (2) roxanna.johnson@cardinalinnovations.org, 704-662-2363 |
| Vance | Cardinal Innovations Healthcare | High Risk/Need Social Distancing | roxanna.johnson@cardinalinnovations.org, 704-662-2363 |
| Wake | Wake County / Public Health - Mass Care | COVID+Need Isolation Exposed/Need Quarantine | Individuals may contact Wake County Call Center at 919-856-7044 and eligibility determination process can begin. |
| Warren | Cardinal Innovations Healthcare | High Risk/Need Social Distancing | roxanna.johnson@cardinalinnovations.org, 704-662-2363 |
| Washington | Trillium | All | Call 910-612-2188 |
| Watauga | App Health | COVID+Need Isolation Exposed/Need Quarantine | Andrew Blethen, 828.264.4995 Ext 3102 |
| Wayne | Emergency Management | Covid + /Needs Isolation High Risk/Needs Social Distancing | Aaron Stryker, Emergency Management Coordinator, Office - (919) 705-1885, Cell - (919) 223-0081 Salvation Army, 919-735-4811 |
| Wilkes | | | |
| Wilson | (1) Wilson County (2) Trillium | (1) All (2) All | (1) Tested at Community Health Center, provided voucher for facility (2) Call 910-612-2188 |
| Yadkin | | | |
| Yancey | | | |