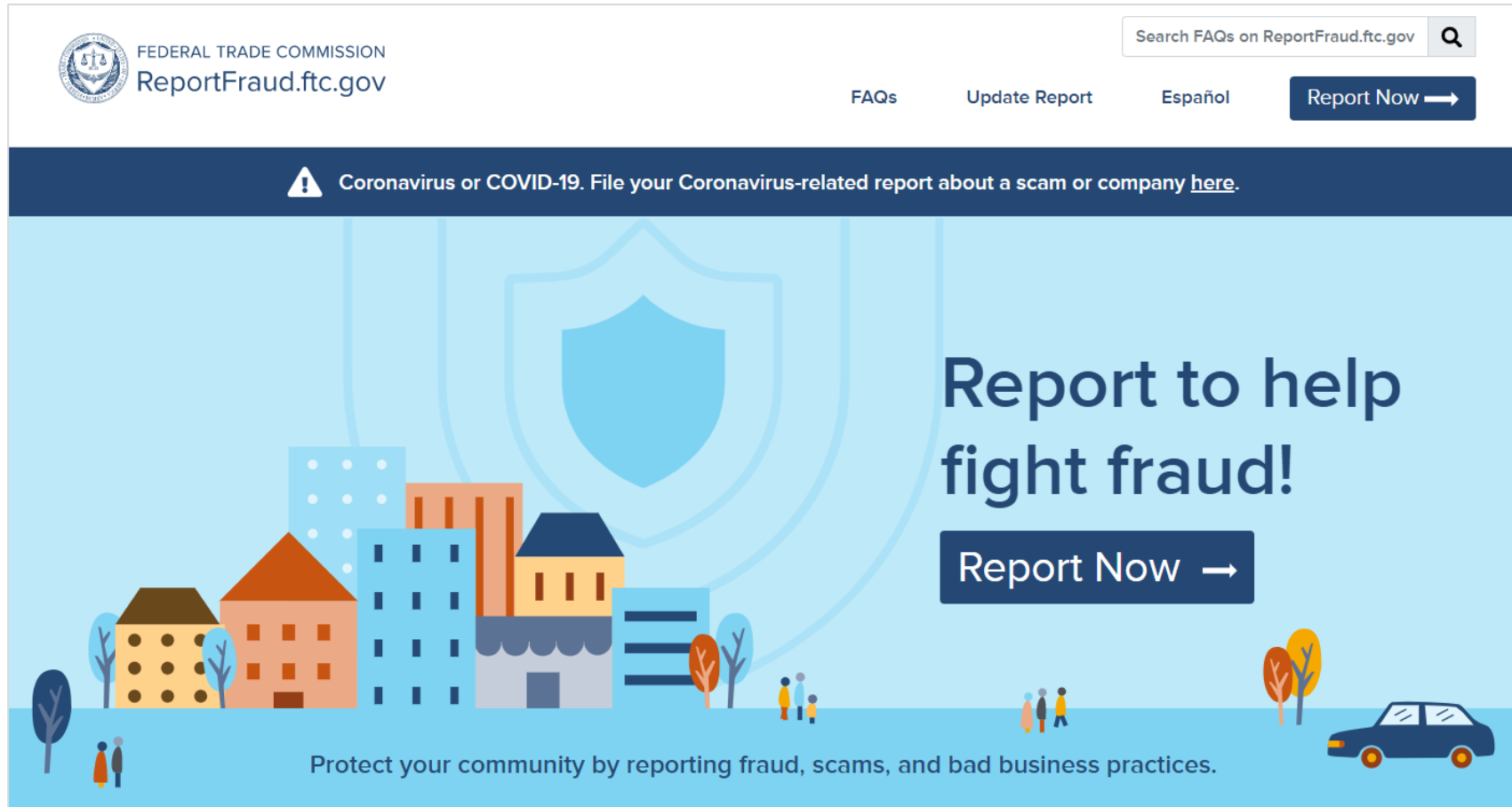



# WHERE TO REPORT SCAMS?



ENGLISH: [ReportFraud.ftc.gov](https://ReportFraud.ftc.gov)

SPANISH: [ReporteFraude.ftc.gov](https://ReporteFraude.ftc.gov)

# TELL US WHAT HAPPENED

 FEDERAL TRADE COMMISSION  
ReportFraud.ftc.gov

Start  Submit

**Is your report about any of these common problems?**  
Don't see your problem? Choose "Something else."

<input type="radio"/> An impersonator (ex. fake government, business, love interest, grandchild)	<input type="radio"/> Online shopping
<input type="radio"/> Job, money-making opportunity	<input type="radio"/> Sweepstakes, prize, lottery
<input type="radio"/> Phone, internet, TV service	<input type="radio"/> Auto sale, repair
<input type="radio"/> Health (ex. weight loss, eye care, treatment)	<input checked="" type="radio"/> Credit, debt (ex. debt collection, credit report, loan)
<input type="radio"/> Just an annoying call	<input type="radio"/> Something else (we'll get it to the right place)

**What type of credit or debt issue was it?**

<input type="radio"/> Credit repair or debt relief service	<input type="radio"/> Company charging fees to get a loan or credit card
<input type="radio"/> Debt collection, credit card, credit reporting, or banking	

# YOUR NEXT STEPS

Start

Submitted

Your report has been submitted to the Federal Trade Commission.  
Thank you for helping our work to protect consumers.

Report Number

100691901

The report will not be available after you exit this page.

[View your report](#)

## Your Next Steps

### TO DO:



If you paid a scammer with a credit or debit card:

- File a **dispute** (also called a “chargeback”) with your credit or debit card company.
  - **Online:** Log onto your credit or debit card company's website and go through the company's dispute process.
  - **By phone:** Call the phone number on the back of your card and tell them why you're filing a dispute.

# HELP STOP FRAUD

Your report helps us:

- Investigate and bring cases
- Share information
- Spot trends and alert the public



# HELP US SPREAD THE WORD



- Social media images
- Web badges
- Videos

[ReportFraud.ftc.gov/partners](https://ReportFraud.ftc.gov/partners)



FEDERAL TRADE COMMISSION

IdentityTheft.gov

Log In

En Español

Report identity theft and get a recovery plan

Get Started →

or browse recovery steps

IdentityTheft.gov can help you report and recover from identity theft.

**HERE'S HOW IT WORKS:**



**Tell us what happened.**

We'll ask some questions about your situation. Tell us as much as you can.



**Get a recovery plan.**

We'll use that info to create a personal recovery plan.



**Put your plan into action.**

If you create an account, we'll walk you through each recovery step, update your plan as needed, track your progress, and pre-fill forms and letters for you.



IdentityTheft.gov



COMISIÓN FEDERAL DE COMERCIO

Robo de Identidad.gov

## One-stop Resource

- Streamlined process to report and recover
- Personal recovery plans for more than 30 types of identity theft
- Online consumer guidance
- Create an Identity Theft Report
- Customized sample letters
- Reports shared with other law enforcement agencies





I am a victim of Identity theft. This is my official statement about the crime.

## Contact Information

First Name:		Last Name:	
Average		Consumer	
Address:	Phone:	Email:	
123 Main St. Muskegon , MI 49510 USA	202-441-4183	joyrop@hotmail.com	

## Personal Statement

I recently got a large credit card bill for a card I did not open. When I called Bank of America, they said someone opened up and account using all of my information. I am worried they will open more accounts and how to clear this debt as well.

## Accounts Affected by the Crime

Credit Card Opened by the Thief		
Company or Organization:		Bank of America
Account Number:		9999 9999 9999 9999
Date fraud began:	Date that I discovered it:	Total fraudulent amount:
1/2022	12/2021	\$ 56893

Under penalty of perjury, I declare this information is true and correct to the best of my knowledge.

I understand that knowingly making any false statements to the government may violate federal, state, or local criminal statutes, and may result in a fine, imprisonment, or both.

**Average Consumer**  
Average Consumer

**1/14/2022**  
Date

Use this form to prove to businesses and credit bureaus that you have submitted an FTC Identity Theft Report to law enforcement. Some businesses might request that you also file a report with your local police.





FEDERAL TRADE COMMISSION

IdentityTheft.gov

Log In

En Español

## Your Report is not submitted yet.

Almost Done! We recommend creating a **free account** so you can:

- Get a **personal recovery plan** that tracks your progress
- Print **prefilled** letters & forms
- Return anytime to **update and view** your affidavit
- **Save time** if this ever happens again

Yes, submit and create account →

No thanks, submit without an account

I understand that I will **NOT** be able to make updates.

Instead, I will receive a **one-time copy** of my affidavit and recovery plan.



...Pass it ON

Learn more: **[ftc.gov/idtheft](https://ftc.gov/idtheft)**  
Order FREE publications: **[ftc.gov/bulkorder](https://ftc.gov/bulkorder)**



# Blocking Unwanted Calls

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# Blocking Unwanted Calls

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- Call-blocking
- Call-labeling
- Which one you use will depend on your phone



# HOW TO STOP UNWANTED CALLS



Report unwanted calls at  
**ReportFraud.ftc.gov**



See what  
**built-in features**  
your phone has.



See what  
**call-blocking**  
and **call-labeling**  
**services** your  
**carrier** offers.

## How to stop unwanted calls **ON A CELL PHONE**



Download a **call-blocking app**.

- Some apps are **free**, but others charge a monthly **fee**.
- Some apps will **access your contacts**.
- Calls might be **stopped**, **ring silently**, or go straight to **voicemail**.

## How to stop unwanted calls **ON YOUR HOME PHONE**



See what **call-blocking** and **call-labeling services** your **carrier** offers.



Some services are **free**, but others charge a monthly **fee**.



Is your carrier an **internet** or **VoIP** provider? Look into **internet-based call-blocking** and **call-labeling services**.



Have a **traditional landline** that doesn't use the internet? Install a **call-blocking** and **call-labeling device**. (Not sure? Ask your **carrier**.)



With blocking services, calls might be **stopped**, **ring silently**, or go straight to **voicemail**.

FEDERAL TRADE COMMISSION • **ReportFraud.ftc.gov**





**FEDERAL TRADE COMMISSION**  
PROTECTING AMERICA'S CONSUMERS

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[More Information](#) | [Privacy & Security](#) | [Home](#)



## National Do Not Call Registry

[En Español](#)



Report Unwanted Calls



Verify Your Registration



Register Your Phone

The National Do Not Call Registry  
gives you a choice about whether to receive telemarketing calls

[dex.html](#) You can [register](#) your home or mobile phone for **free**.


# What to Do If You Get a Robocall

- Hang up
- Use call blocking
- Report it at [DONOTCALL.gov](https://donotcall.gov)

## ROBOCALLS


**If you answer the phone and hear a **recorded** message instead of a live person, it's a robocall.**

**Companies need your written permission to use robocalls to sell things to you.**



**Why you're getting so many robocalls:**  
Often, it's scammers. The internet makes it cheap and easy for them to call from anywhere in the world.

**What you can do about them:**  
1. Hang up. If you press any numbers, you might get even more calls.  
2. Use call blocking. Talk to your phone carrier and read expert reviews about your options.



**REPORT**  
robocalls to the FTC at  
[ftc.gov/complaint](https://ftc.gov/complaint)

**LEARN**  
more at  
[ftc.gov/calls](https://ftc.gov/calls)