



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

JOYCE MASSEY-SMITH, MPA •
Director, Division of Aging and Adult Services

June 5, 2020

Dear County Director of Social Services and Adult Service Supervisors and Staff:

On behalf of the Division of Aging and Adult Services, we would like to extend our deepest appreciation for the amazing work you and your team do to ensure disabled, older adults are treated with respect and dignity.

You provide the “boots on the ground” in the fight against elder abuse, neglect and exploitation, and are on watch 24 hours a day, seven days a week, to ensure that this population receives the protection they need.

Your agency’s diligence, dedication, and self-motivation to always go the extra mile to seek the best possible outcomes for disabled, older adults, is admirable. We consider it a great privilege to be on the same team in service to the citizens of North Carolina.

As the older adult population in North Carolina increases, we will be presented with new and unique opportunities for partnership and collaboration to enhance their lives and promote their independence.

The Division of Aging and Adult services is well aware of your efforts and we would like to take this opportunity to express our “Thank you”!

Sincerely

Joyce Massey-Smith
Director

Karey Perez
Adult Services Section Chief

Sarah Smith
Adult Services Program Administrator

JMS /pg/ctw

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF AGING AND ADULT SERVICES

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